



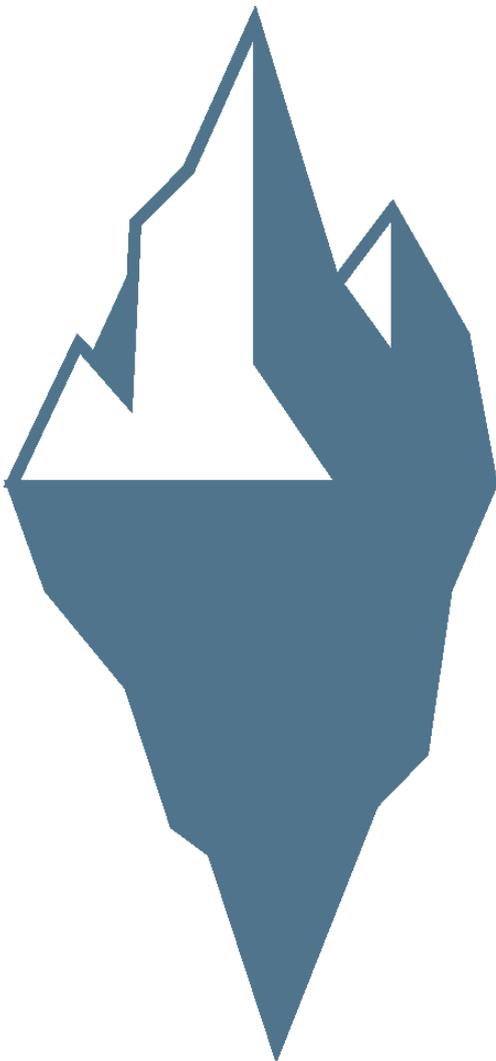
Improving fraud control in 2020

Helping the Commonwealth deal with unseen and unchecked fraud



The Fraud Problem

Fraud has a devastating impact on individuals and government. Fraudsters undermine our society and the values that we as Australians hold dear. As government, we are here for our fellow Australians but fraudsters are jeopardising our ability to provide the programs and services citizens need. Together we have an opportunity to reinvigorate our approach and work together to reduce the impact of fraudsters.



Fraud is underestimated and is undermining government

- Fraud is one of the most underestimated problems across government. The Commonwealth could be losing up to \$100 million each day to fraud
- The fraud we see and know about is only the tip of the iceberg
- Fraud leads to further damaging activity. For instance, we know fraud is one of the key channels that funds terrorism
- If left unchecked, fraud can spread and become a much bigger problem
- Fraud erodes the public's trust in government, robs Australians of essential services and exploits some of our society's most vulnerable people

Fraudsters are capable and committed

- Fraudsters look for vulnerabilities in government programs and services
- They are diverse, dynamic and adaptable
- The fraud they commit is complex and evolving
- We know serious and organised crime groups are targeting the Commonwealth

We need to be more capable

- We need to take action to find and fight fraud as it's concealed
- We cannot investigate or arrest our way out of fraud
- We need a broader set of activities including a focus on preventing fraud during policy creation and implementation
- Fraud is not an agency's top priority but it is the number one priority for fraudsters trying to defraud us
- Agencies need to work together to find and fight fraud

Commonwealth Fraud Prevention Centre

We aim to equip, enable and empower agencies to find and fight fraud. Our 2020 program was formed in response to requests for support from agencies. In 2020 we will provide advice, tools and develop initiatives.



Equip

In 2020 we will:

- help agencies explore how they may be defrauded and the countermeasures they can use
- help agencies test their fraud vulnerability through creating a Commonwealth Pressure Testing Framework and test this framework
- publish guidance on:
 - » measuring the total of impact of fraud
 - » fraud personas and effective countermeasures
 - » the leading practice guidance on Suitability Assessments
 - » making an investment case for counter fraud activities



Enable

In 2020 we will:

- facilitate up to three data sharing and analytic pilots to help agencies to better understand and fight fraud
- run interactive workshops to help agencies scope future data sharing pilots*
- offer a review service when agencies are experiencing data sharing issues*
- publish guidance for all agencies on:
 - » leading practice on running data pilots to fight fraud
 - » sharing information to find and fight fraud

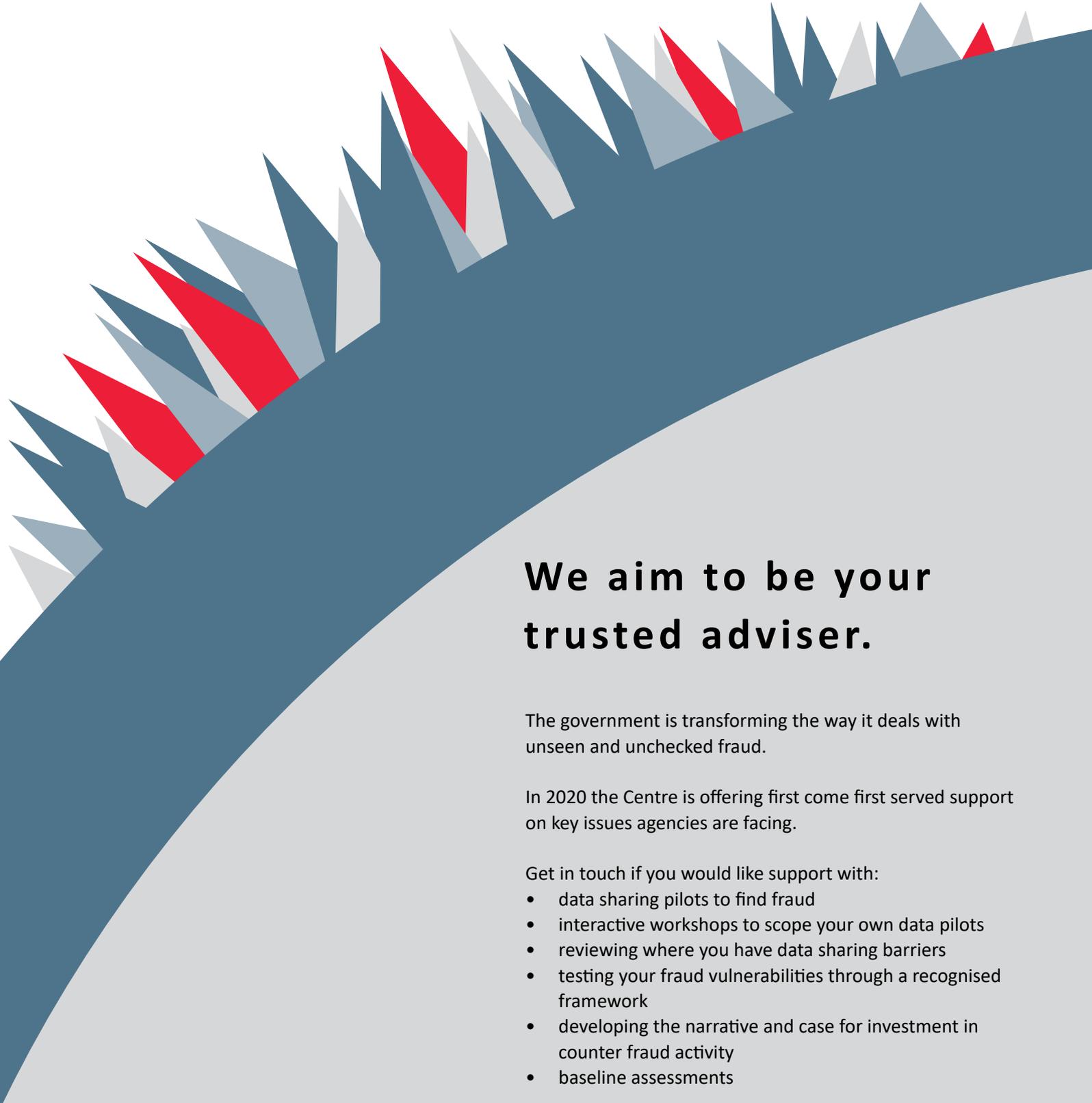


Empower

In 2020 we will:

- develop and share a compelling narrative on Commonwealth fraud
- offer a service to help agencies develop their own narratives on fraud*
- work with the Australian Institute of Criminology and the Australian Federal Police to improve the evidence base on Commonwealth fraud

*offered on a first come first served basis



We aim to be your trusted adviser.

The government is transforming the way it deals with unseen and unchecked fraud.

In 2020 the Centre is offering first come first served support on key issues agencies are facing.

Get in touch if you would like support with:

- data sharing pilots to find fraud
- interactive workshops to scope your own data pilots
- reviewing where you have data sharing barriers
- testing your fraud vulnerabilities through a recognised framework
- developing the narrative and case for investment in counter fraud activity
- baseline assessments



[CounterFraud.gov.au](https://counterfraud.gov.au)



Info@counterfraud.gov.au